



**PLANNING, OPERATIONS & MARKETING COMMITTEE
WORKING SESSION**

4:00 p.m., Monday, September 10, 2018

**Intermodal Transportation Center (ITC)
1001 Jones Street, 2nd Floor Community Room
Fort Worth, Texas 76102**

Committee Members:

Ray Taylor - Chairman
Charles Edmonds
Alan Hooks
Jeff King

Staff Support:

Linda Thornton, Marketing/Communications
Angela Allen, Customer Service

A. CALL TO ORDER

Ray Taylor

B. INFORMATION ITEMS

1. July 2018 Marketing Report
2. July 2018 Customer Service Update

Linda Thornton
Angela Allen

C. OTHER BUSINESS

D. NEXT MEETING

Next meeting October 15, 2018 @ 4:00 p.m. at the Intermodal Transportation Center (ITC)

E. ADJOURN